

4th Annual Six Sigma Conference 2004 at Phoenix, Arizona, USA

Who attended our [Lean Six Sigma Torture Chamber](#) Workshop?

The participants come from the following organizations:

1. Exopack	2. John Deere
3. Boeing	4. O.C. Tanner Co.
5. Applied Sciences, Inc.	6. Johns Manville, a Berkshire Hathaway company
7. Hewlett-Packard Company	8. Industrial Modernization Center
9. New York Air Brake	10. Badger Meter, Inc.
11. Esso	12. Williamson-Dickie Mfg. Co.
13. Xerox Corporation	14. VR Data Systems, Inc.
15. SAI Global	16. Delta Faucet Company
17. O'Hair Shutters	18. Technical University of Catalonia (UPC)
19. The Women's Hospital	20. American Society for Quality

Participants' Commendations:

Your Overall Experience: Would you recommend this workshop to others?

Yes, I would definitely recommend this session. It was great! I only thought I had a good understanding of this before today! The presentation brought everyone along so that we could completely understand these concepts.

Darla A. Vote, RN, MBA, CPHQ
Manager, Quality Improvement & Infection Control
The Women's Hospital, Newburgh, Indiana

Absolutely! I have attended many seminars, but I have never been to one where the speaker kept my attention for the entire day while at the same time presenting useful, straightforward information!

Jill B. Havard
Six Sigma Black Belt
Johns Manville, Pearl, Mississippi

Yes, I would recommend this workshop to my company executive staff.

Luann M. LaLone
Project Engineer Black Belt
New York Air Brake, Watertown, New York

Yes, well constructed and presented session. Thinking more strategically. Identifying the right things to do. Identify none value adding from the customer perspective.

David W. Smith
Senior Consultant
SAI Global, Australia

Yes, I liked the use of humor. Emphasis on targeting performance at or just slightly better than Acceptable Quality Level. Clarifying the difference between Quality level being set by the best competitor and cannibalizing oneself. Decision point about whether to stay in a business.

Timothy T. Kramer
Business Analyst
Hewlett-Packard Company, Battle Ground, Washington

Yes. It's a good one. Go beyond cost reduction. The idea of having 6σ projects to "downgrade" performance.

Xavier F. Tort
Professor

Technical University of Catalonia (UPC), Barcelona, SPAIN

Yes! Most companies look only at the 3.4ppm defects as the goal without looking at the strategic company goals. That you should look at the whole business picture to make the right project decision. If you don't have all of the information it is tough to make the right decision.

Jacqueline S. D'Amico
National Account Technical Manager
Exopack, LLC., Saint Louis, Missouri

Yes! Step-by-step approach lead us going in circles and thereby broke down our resistance to seeing new ways. Strategic suggestion i.e. "be the first to set the markets new standard".

Dale McNeil
Continuous Improvement Specialist
ESSO, Calgary, Canada
